# PRIVACY POLICY OF THE WEBSITE WWW.CHALETASTERFASSA.COM

Chalet Aster Sas di Matteo Riveri & C. explains, on this page, how it processes the data of users who visit its site and how the cookies that are installed by the site act.

This Privacy Policy is made in compliance with Article 13 of the GDPR 2016/679 (General Data Protection Regulation, European Data Protection Regulation), the Privacy Guarantor's Guidelines of June 10, 2021, the EDPB Guidelines 5/2020 referring to consent, the ECJ Judgment October 1, 2019 C-673/17, the General Measure of the Privacy Guarantor on Cookies of May 8, 2014, no. 229, the "Working Document 02/2013 providing guidance on obtaining consent for cookies," WP 29 Opinion No. 4/2012 On Cookie Consent Exemption, Directive 2002/58/EC, and Recommendation No. 2/2001 of the Working Group Article 29.

The following applies only to the site www.chaletasterfassa.com; the Data Controller is not responsible for the data entered and cookies installed by other sites that may be consulted through links.

### Information about the data controller and data protection officer (if any)

The Data Controller is Chalet Aster Sas di Matteo Riveri & C., with registered office in Strada Riccardo Loewy 120, 38035 Moena (TN). To exercise your rights under the regulations, you can contact the Data Controller at its office or by calling +39 0462 / 220108 or writing to info@chaletasterfassa.com.

#### Purpose and legal basis for processing

The Data Controller explains below for what purposes it processes site user data.

Purpose of processing	Fulfilling legal obligations	
Description	Data processing is necessary for the fulfillment of obligations required by law,	
	regulation, or EU legislation	
Legal Basis	Fulfillment of a legal obligation to which the data controller is subject (Art. 6	
	para. 1 lit. c) GDPR 2016/679)	
Nature of conferment	The provision of data is necessary to fulfill a legal obligation	
Consequences of failure	N.A.	
to confer		
Storage time	That required by the relevant legislation	
Effective retention time	From the provision of data	
Purpose of processing	Statistical analysis on aggregated or anonymized data	
Description	The processing does not allow user identification, but serves to verify the adequacy of the web marketing campaigns adopted and/or the proper functioning of the site, measuring the user traffic it generates. The processing of aggregated or anonymous data, which do not allow the identification of the	

Legal Basis Nature of conferment Consequences of failure to confer Storage time Effective retention time	user, does not fall under the scope of the legislation on the protection of personal data and therefore no consent is required for their processing. N.A. N.A. N.A. N.A.
Purpose of processing	Handling of requests to exercise rights
Description Legal Basis Nature of conferment	Data processing is necessary to handle requests for the exercise of rights sent by the data subject, pursuant to Articles 15-22 of the GDPR. Fulfillment of a legal obligation to which the data controller is subject (Art. 6 para. 1 lit. c) GDPR 2016/679) The provision of data is necessary to fulfill a legal obligation
Consequences of failure to confer	Failure to provide data may result in the total or partial inability to respond to the submitted request.
Storage time	5 years
Effective retention time	From the provision of data
Purpose of processing	Information Request/Contacts
Purpose of processing Description	<b>Information Request/Contacts</b> Data processing is necessary to provide feedback to your request.
Description Legal Basis	Data processing is necessary to provide feedback to your request. Execution of a contract to which the data subject is a party or execution of pre- contractual measures taken at the request of the data subject (Art. 6 para. 1 lit. b) GDPR 2016/679)
Description Legal Basis Nature of conferment Consequences of failure	Data processing is necessary to provide feedback to your request. Execution of a contract to which the data subject is a party or execution of pre- contractual measures taken at the request of the data subject (Art. 6 para. 1 lit. b) GDPR 2016/679) The provision of data is necessary to fulfill a contractual obligation Failure to provide data may result in the total or partial inability to respond to
Description Legal Basis Nature of conferment Consequences of failure to confer	Data processing is necessary to provide feedback to your request. Execution of a contract to which the data subject is a party or execution of pre- contractual measures taken at the request of the data subject (Art. 6 para. 1 lit. b) GDPR 2016/679) The provision of data is necessary to fulfill a contractual obligation Failure to provide data may result in the total or partial inability to respond to the submitted request.
Description Legal Basis Nature of conferment Consequences of failure to confer Storage time	Data processing is necessary to provide feedback to your request. Execution of a contract to which the data subject is a party or execution of pre- contractual measures taken at the request of the data subject (Art. 6 para. 1 lit. b) GDPR 2016/679) The provision of data is necessary to fulfill a contractual obligation Failure to provide data may result in the total or partial inability to respond to the submitted request. 1 year
Description Legal Basis Nature of conferment Consequences of failure to confer Storage time Effective retention time	Data processing is necessary to provide feedback to your request. Execution of a contract to which the data subject is a party or execution of pre- contractual measures taken at the request of the data subject (Art. 6 para. 1 lit. b) GDPR 2016/679) The provision of data is necessary to fulfill a contractual obligation Failure to provide data may result in the total or partial inability to respond to the submitted request. 1 year From the provision of data <b>Availability request</b> Data processing is necessary to provide feedback to the availability request on
Description Legal Basis Nature of conferment Consequences of failure to confer Storage time Effective retention time Purpose of processing	Data processing is necessary to provide feedback to your request. Execution of a contract to which the data subject is a party or execution of pre- contractual measures taken at the request of the data subject (Art. 6 para. 1 lit. b) GDPR 2016/679) The provision of data is necessary to fulfill a contractual obligation Failure to provide data may result in the total or partial inability to respond to the submitted request. 1 year From the provision of data

Consequences of failure to confer	Failure to provide data may result in total or partial inability to respond to the submitted request.	
Storage time	1 year	
Effective retention time	From the provision of data	
Purpose of processing	Reservation of stay	
Description	Data processing is necessary to book the stay at the Facility	
Legal Basis	Execution of a contract to which the data subject is a party or execution of pre- contractual measures taken at the request of the data subject (Art. 6 para. 1 (b) GDPR 2016/679)	
Nature of conferment	The provision of data is necessary for the conclusion of a contract	
Consequences of failure	Failure to provide data may result in the total or partial inability to respond to	
to confer	the submitted request.	
Storage time	10 years	
Effective retention time	From the provision of data	

On the www.chaletasterfassa.com website, it is possible to request availability or to book a stay. These activities are managed by a booking platform external to the Data Controller.

### Methods of processing, automated decision making.

Data processing is carried out in computer-based mode, although potential processing in paper-based mode is not excluded. No automated decision-making processes are used to process your personal data. Any profiling by cookies is done against specific user consent: more information is available in the cookie policy and/or information banner at first access.

User profiling carried out by means other than cookies is described in the section "Purposes of processing," where carried out.

### Target audience

Your data may be disclosed to the following categories of recipients:

- Computer service providers and hosting companies to ensure the operation of the site and other explicit purposes
- Platforms that enable the use of specific services (e.g., online booking platform, electronic payment systems, etc.)
- Public authorities, administrations and agencies.

# Transfer of data to third countries or international organizations

Data disclosed may be transferred to third countries and/or international organizations outside the EU. The transfer is legitimized by the presence of an adequacy decision.

The service providers listed below may transfer your personal data outside the European Union. In detail:

SUPPLIER	DATA TRANSFER STATUS	ADEQUACY DECISION
Google Font	USA	EU-US Data Privacy Framework of
		10.07.2023

The hosting of the site is within the European Union.

### Rights of the data subject and complaint to the Privacy Guarantor

You have the right to ask us at any time for access to the data concerning you, their amendment, supplementation or deletion, the restriction or opposition to their processing, where there are legitimate reasons, as well as the portability of these data to another Data Controller. We will provide you with a response in writing within 30 days. You may revoke, at any time, the consents you have given on this site, by contacting one of the contact details given within this Privacy Policy You may also lodge a complaint with the Control Authority, where you believe that your data has been processed unlawfully.